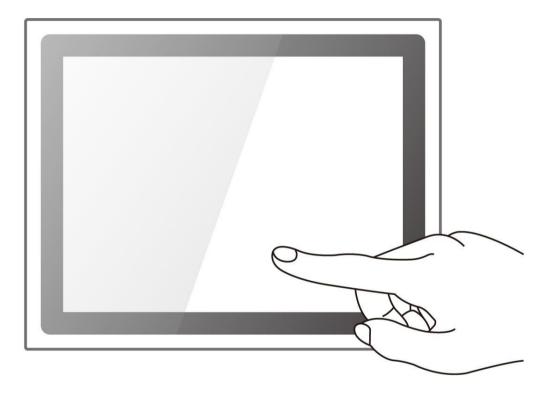


# Flat Stainless Panel PC

Intel<sup>®</sup> Celeron<sup>®</sup> Bay Trail-M N2930 1.83 GHz



# Full IP65

R15IB3S-65A1FTP

**User Manual** 

Version 1.0

# **Preface**

# **Copyright Notice**

No part of this document may be reproduced, copied, translated, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the prior written permission of the original manufacturer.

# **Trademark Acknowledgement**

Brand and product names are trademarks or registered trademarks of their respective owners.

# **Disclaimer**

Winmate Inc. reserve the right to make changes, without notice, to any product, including circuits and/or software described or contained in this manual in order to improve design and/or performance. We assume no responsibility or liability for the use of the described product(s) conveys no license or title under any patent, copyright, or masks work rights to these products, and make no representations or warranties that these products are free from patent, copyright, or mask work right infringement, unless otherwise specified. Applications that are described in this manual are for illustration purposes only. We make no representation or guarantee that such application will be suitable for the specified use without further testing or modification.

# Warranty

Winmate Inc. warranty guarantees that each of its products will be free from material and workmanship defects for a period of one year from the invoice date. If the customer discovers a defect, we will, at his/her option, repair or replace the defective product at no charge to the customer, provide it is returned during the warranty period of one year, with transportation charges prepaid. The returned product must be properly packaged in its original packaging to obtain warranty service. If the serial number and the product shipping data differ by over 30 days, the in-warranty service will be made according to the shipping date. In the serial numbers the third and fourth two digits give the year of manufacture, and the fifth digit means the month (e. g., with A for October, B for November and C for December).

For example, the serial number 1W14Axxxxxxxx means October of year 2014.

# **Customer Service**

We provide a service guide for any problem by the following steps: First, visit the website of our distributor to find the update information about the product. Second, contact with your distributor, sales representative, or our customer service center for technical support if you need additional assistance.

You may need the following information ready before you call:

- Product serial number
- Software (OS, version, application software, etc.)
- Description of complete problem
- The exact wording of any error messages

In addition, free technical support is available from our engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products.

# **Advisory Conventions**

Four types of advisories are used throughout the user manual to provide helpful information or to alert you to the potential for hardware damage or personal injury. These are Notes, Important, Cautions, and Warnings. The following is an example of each type of advisory.



### NOTE:

A note is used to emphasize helpful information



### **IMPORTANT:**

An important note indicates information that is important for you to know.



### **CAUTION/ ATTENTION**

A Caution alert indicates potential damage to hardware and explains how to avoid the potential problem.

Une alerte d'attention indique un dommage possible à l'équipement et explique comment éviter le problème potentiel.



### WARNING!/ AVERTISSEMENT!

An Electrical Shock Warning indicates the potential harm from electrical hazards and how to avoid the potential problem.

Un Avertissement de Choc Électrique indique le potentiel de chocs sur des emplacements électriques et comment éviter ces problèmes.



# ALTERNATING CURRENT / MISE À LE TERRE!

The Protective Conductor Terminal (Earth Ground) symbol indicates the potential risk of serious electrical shock due to improper grounding. Le symbole de Mise à Terre indique le risqué potential de choc électrique grave à la terre incorrecte.

# **Safety Information**

### **WARNING! / AVERTISSEMENT!**



Always completely disconnect the power cord from your chassis whenever you work with the hardware. Do not make connections while the power is on. Sensitive electronic components can be damaged by sudden power surges. Only experienced electronics personnel should open the PC chassis.

Toujours débrancher le cordon d'alimentation du chassis lorsque vous travaillez sur celui-ci. Ne pas brancher de connections lorsque l'alimentation est présente. Des composantes électroniques sensibles peuvent être endommagées par des sauts d'alimentation. Seulement du personnel expérimenté devrait ouvrir ces chassis.

### **CAUTION/ATTENTION**



Always ground yourself to remove any static charge before touching the CPU card. Modern electronic devices are very sensitive to static electric charges. As a safety precaution, use a grounding wrist strap at all times. Place all electronic components in a static-dissipative surface or static-shielded bag when they are not in the chassis.

Toujours verifier votre mise à la terre afin d'éliminer toute charge statique avant de toucher la carte CPU. Les équipements électroniques moderns sont très sensibles aux décharges d'électricité statique. Toujours utiliser un bracelet de mise à la terre comme précaution. Placer toutes les composantes électroniques sur une surface conçue pour dissiper les charge, ou dans un sac anti-statique lorsqu'elles ne sont pas dans le chassis.

# **Safety Precautions**

For your safety carefully read all the safety instructions before using the device. Keep this user manual for future reference.

- Always disconnect this equipment from any AC outlet before cleaning. Do not use liquid or spray detergents for cleaning. Use a damp cloth.
- For pluggable equipment, the power outlet must be installed near the equipment and must be easily accessible.
- Keep this equipment away from humidity.
- Put this equipment on a reliable surface during installation. Dropping it or letting it fall could cause damage.
- The openings on the enclosure are for air convection and to protect the equipment from overheating.



### **CAUTION/ATTENTION**

Do not cover the openings! Ne pas couvrir les ouvertures!

- Before connecting the equipment to the power outlet make sure the voltage of the power source is correct.
- Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient over-voltage.
- Never pour any liquid into an opening. This could cause fire or electrical shock.
- Never open the equipment. For safety reasons, only qualified service personnel should open the equipment.
- All cautions and warnings on the equipment should be noted.

# \*Let service personnel to check the equipment in case any of the following problems appear:

- The power cord or plug is damaged.
- o Liquid has penetrated into the equipment.
- The equipment has been exposed to moisture.
- The equipment does not work well or you cannot get it to work according to the user manual.
- The equipment has been dropped and damaged.
- o The equipment has obvious signs of breakage.
- Do not leave this equipment in an uncontrolled environment where the storage temperature is below -20°C (-4°F) or above 60°C (140°F). It may damage the equipment.



### **CAUTION/ATTENTION**

Use the recommended mounting apparatus to avoid risk of injury.

Utiliser l'appareil de fixation recommandé pour éliminer le risque de blessure.



### WARNING! / AVERTISSEMENT!

Only use the connection cords that come with the product. When in doubt, please contact the manufacturer.

Utiliser seulement les cordons d'alimentation fournis avec le produit. Si vous doutez de leur provenance, contactez le manufacturier.



### **WARNING!/ AVERTISSEMENT!**

Always ground yourself against electrostatic damage to the device. Toujours vérifier votre mise à la terre afin que l'équipement ne se décharge pas sur vous.

- Cover workstations with approved anti-static material. Use a wrist strap connected to a work surface and properly grounded tools and equipment.
- Use anti-static mats, heel straps, or air ionizer for added protection.
- Handle electrostatic-sensitive components, PCB's and assemblies by the case or the edge of the board.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting and removing connectors or test equipment.
- Keep the work area free of non-conductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Use filed service tools, such as cutters, screwdrivers, and vacuum cleaners that are conductive.
- Always put drivers and PCB's component side on anti-static foam.

IP65 Flat Stainless Panel PC

# **Important Information**

Countries/ Area	Symbol	This equipment complies with essential requirements of:
**** **** European Union	CE	Electromagnetic Compatibility Directive(2014/30/EU) Low Voltage Directive (2014/35/EU) Restrictions of the use of certain hazardous substances (RoHS) Directive (2011/65/EU)
USA	F©	FCC Part 15 Subpart B Regulations Class B

# Federal Communications Commission Radio Frequency Interface Statement



This device complies with part 15 FCC rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class "B" digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at him own expense.

.

# **European Union**

# $C \in$

This equipment is in conformity with the requirement of the following EU legislations and harmonized standards. Product also complies with the Council directions.

# Electromagnetic Compatibility Directive (2014/30/EU)

• EN55024: 2010/ A1: 2015

o IEC61000-4-2: 2009

o IEC61000-4-3: 2006+A1: 2007+A2: 2010

IEC61000-4-4: 2012IEC61000-4-5: 2014IEC61000-4-6: 2014

IEC61000-4-8: 2010IEC61000-4-11: 2004

• EN55032: 2012/AC:2013

• EN61000-3-2:2014

• EN61000-3-3:2013

### Low Voltage Directive (2014/35/EU)

• EN 60950-1:2006/A11:2009/A1:2010/A12:2011/ A2:2013

# **About This User Manual**

This User Manual provides information about using the Winmate® IP65 Flat Stainless Panel PC with Intel® Celeron® Bay Trail-M N2930 1.83 GHz processor. This User Manual applies to the IP65 Flat Stainless Panel PC – R15IB3S-65A1FTP.

The documentation set for the IP65 Flat Stainless Panel PC provides information for specific user needs, and includes:

- **IP65 Flat Stainless Panel PC User Manual** contains detailed description on how to use the Panel PC, its components and features.
- **IP65 Flat Stainless Panel PC Quick Start Guide** contains detailed description on how to use the Panel PC, its components and features.



### NOTE:

Some pictures in this guide are samples and can differ from actual product.

# **Revision History**

Version	Date	Note	
1.0	4-Jan-2016	Initial release	

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# Introduction

This chapter gives you product overview, describes features and hardware specification. You will find all accessories that come with the device in the packing list. Mechanical dimensions and drawings included in this chapter.

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# **Chapter 1: Introduction**

Winmate® IP65 Flat Stainless Panel PC is rugged, industrial-grade panel PC series built to withstand challenging environments, undergoing rigorous testing to ensure safety and top performance. All of the models in the series are sealed to IP65 standard. Stainless housing features anti-corrosion properties making it suitable for food, chemical and pharmaceutical industries.

Winmate® IP65 Flat Stainless Panel PC goes beyond that of the standard industrial panel computers with elegant, edge-to-edge design, rugged construction, powerful performance, and flexible mounting options.

# **1.1 Product Features**

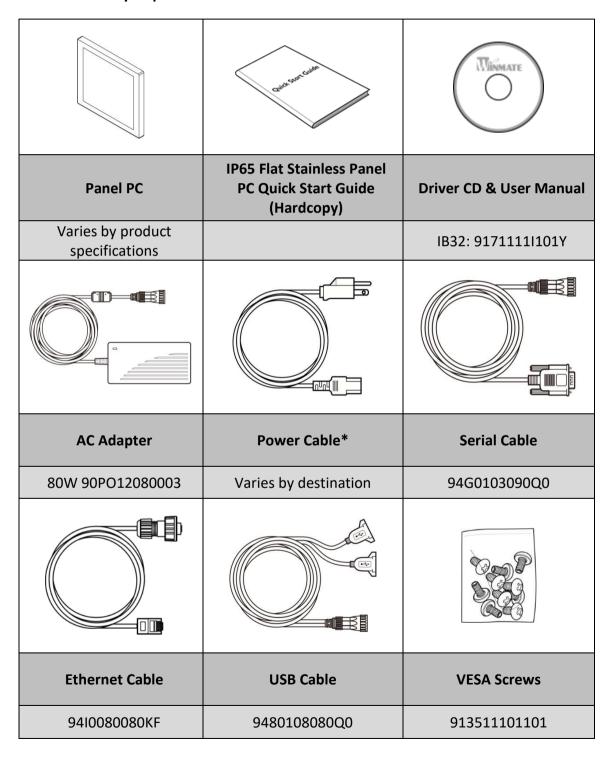
Winmate® IP65 Flat Stainless Panel PC features:

- Intel<sup>®</sup> Celeron<sup>®</sup> Bay Trail-M N2930 1.83 GHz
- NEMA 4 IP65 compliant
- Robust and fanless design for reliable operation
- Fanless Cooling System and Ultra Low power consumption
- Stainless Housing suitable for food processing and pharmaceutical industries
- Flat Touch Design easy to maintain
- Projective Capacitive Touch

# 1.2 Package Content

Carefully remove the box and unpack your Panel PC. Please check if all the items listed below are inside your package. If any of these items are missing or damaged contact us immediately.

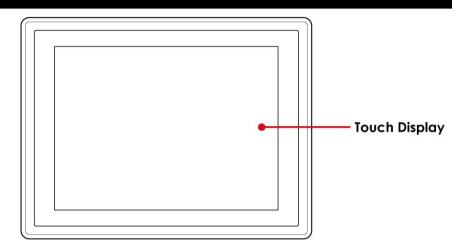
# Standard factory shipment list



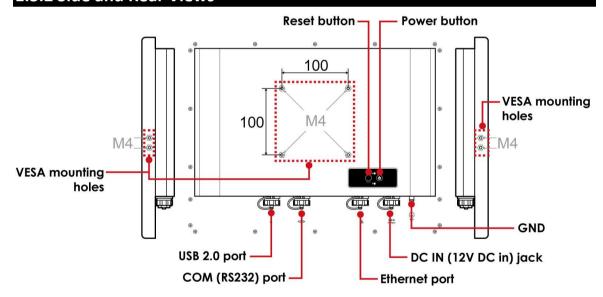
# **1.3 Description of Parts**

This section contains mechanical drawing of the Panel PC. Notice that this is a simplified drawing and some components are not marked in detail.

# 1.3.1 Front View



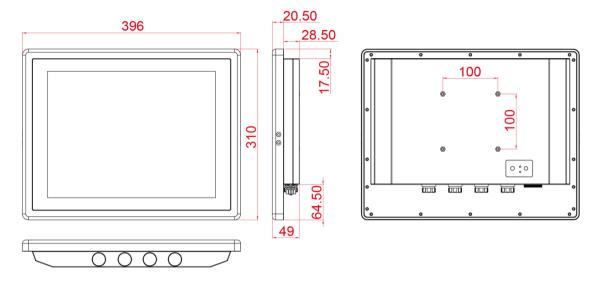
# 1.3.2 Side and Rear Views



# 1.3.3 Dimensions

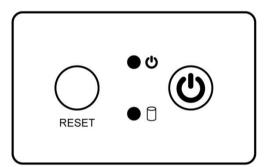
Unit: mm

Dimensions: 396 x 310 x 49 mm



# **1.4 Physical Buttons and LED Indicators**

Physical buttons and LED indicators located on the rear side of the Panel PC.



# **Physical Buttons**

lcon	Button	Description
RESET	Reset	Press to reset the system
Power On/ Off		Press to power on or power off the device

# **LED Indicators**

LED Type	Status	Description
	On	Power is on
• Ф	Off	Power is off
	Blinking	Storage activity (Data is being read or written)
	Off	System is idle

# **Getting Started**

This chapter tells you important information on power supply, adapter and precautions tips. Pay attention to power considerations.

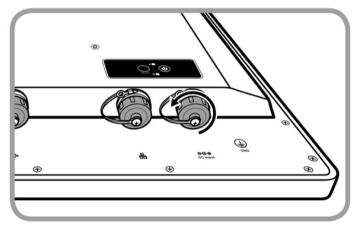
2

# **Chapter 2: Getting Started**

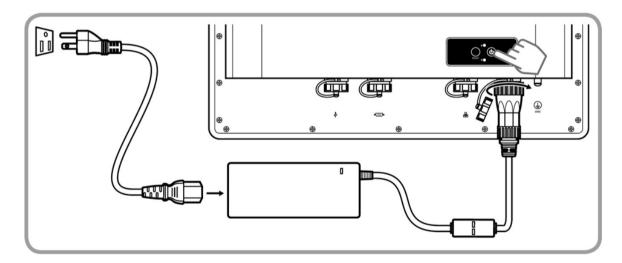
This chapter provides information on how to connect the Panel PC to the source of power, connector pinouts and the guideline to turn on/off the Panel PC.

# 2.1 Turning On

1. Remove the protective cap of the DC IN jack.



2. Plug the AC adapter to the DC IN jack of your device. Make sure the cable fits to the connector, then tighten the O-ring (by turning clockwise) to secure the connection.



- 3. Connect the AC adapter to the power cord.
- 4. Plug the power cord to an electrical outlet.
- 5. Press the **Power** button to turn on the device.



### NOTE:

When the system hangs, press the Reset button to restart the device.

# 2.2 Installation

# 2.2.1 Wiring Requirements

The following common safety precautions should be observed before installing any electronic device:

- Strive to use separate, non-intersecting paths to route power and networking wires. If power wiring and device wiring paths must cross make sure the wires are perpendicular at the intersection point.
- Keep the wires separated according to interface. The rule of thumb is that wiring that shares similar electrical characteristics may be bundled together.
- Do not bundle input wiring with output wiring. Keep them separate.
- When necessary, it is strongly advised that you label wiring to all devices in the system.

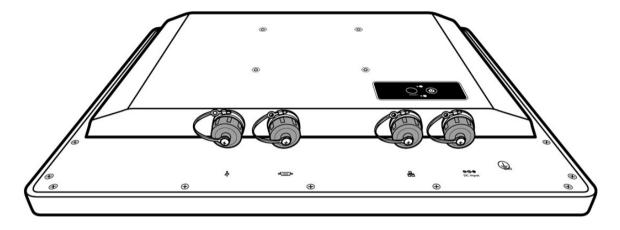


### **CAUTION**

- Do not run signal or communication wiring and power wiring in the same conduit. To avoid interference, wires with different signal characteristics (i.e., different interfaces) should be routed separately.
- Be sure to disconnect the power cord before installing and/or wiring your device.
- Verify the maximum possible current for each wire gauge, especially for the power cords. Observe all electrical codes dictating the maximum current allowable for each wire gauge.
- If the current goes above the maximum ratings, the wiring could overheat, causing serious damage to your equipment.
- Be careful when handling the unit. When the unit is plugged in, the internal components generate a lot of heat which may leave the outer casing too hot to touch.

# 2.2.2 Connecting the Interface

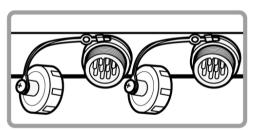
This Panel PC comes with various interfaces located on the bottom panel. All of these connectors have been shipped with protective caps. To ensure the waterproof function can work properly, make sure that the protective caps have been securely fastened whenever the connectors are not used.

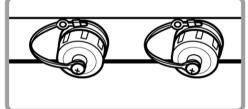




### **IMPORTANT**

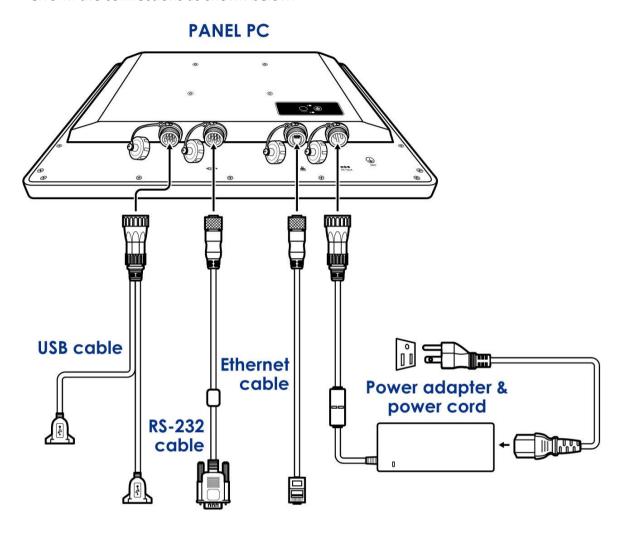
Please note that when reinstalling the protective cap, it must be fully tightened to ensure the unit is properly sealed to meet the IP65 enclosure rating.





# 2.2.3 Connecting to Other Devices

Perform the connections as shown below.



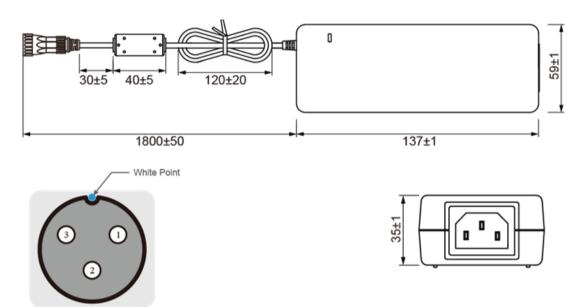
# 2.2.4 Connector Pin Assignments

This Panel PC is equipped with four connectors which are IP65 level and fool-proofing design. Use only the cables that are included in the package. The pin assignments of the cables are as follows.

# 2.2.4.1 Power Cable

The Flat Stainless Panel PC has IP65 connector. Use power cable to connect Panel PC to the source of power.

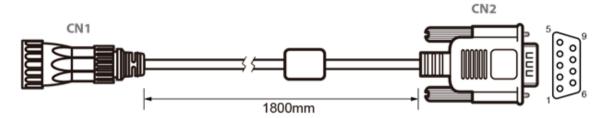
Flat Stainless Panel PC support 12V DC power input.

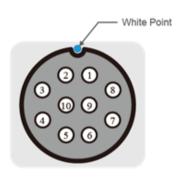


Pin No.	Symbols	Color
CN1-3	GND	Black
CN1-2	shield	
CN1-1	VCC	White

# 2.2.4.2 Serial Cable

The Flat Stainless Panel PC has IP65 serial port connector. Use serial cable to connect serial interfaces.



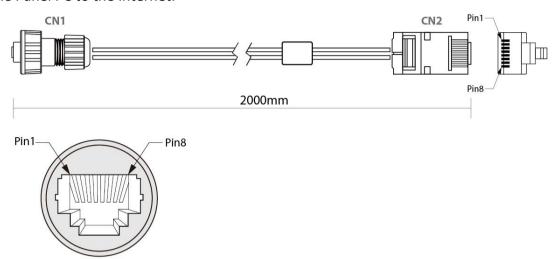


Pin No.	Symbols	Color
CN1-1	DCD-CON2	Green
CN1-2	DSR-CON2	Brown
CN1-3	RXD-CON2	Red
CN1-4	RTS-CON2	Orange
CN1-5	TXD-CON2	Blue
CN1-6	CTS-CON2	White
CN1-7	DTR-CON2	Purple
CN1-8	RI-CON2	Yellow
CN1-9	GND-CON2	Black
CN1-10	NC	

	Pin No.	Symbols	Color
	CN2-1	DCD-CON2	Green
	CN2-6	DSR-CON2	Brown
	CN2-2	RXD-CON2	Red
•	CN2-7	RTS-CON2	Orange
•	CN2-3	TXD-CON2	Blue
	CN2-8	CTS-CON2	White
	CN2-4	DTR-CON2	Purple
	CN2-9	RI-CON2	Yellow
	CN2-5	GND-CON2	Black
٠	CN2-10	NC	

# 2.2.4.3 Ethernet Cable

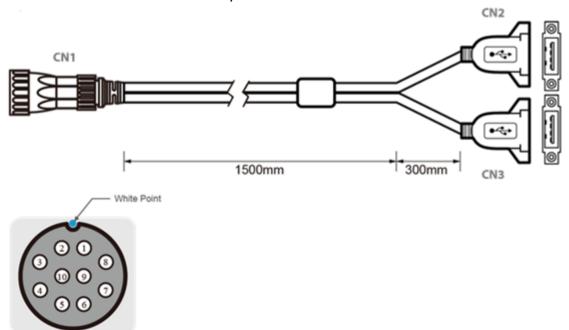
The Flat Stainless Panel PC has IP65 Ethernet connector. Use Ethernet cable to connect the Panel PC to the Internet.



Plug	Wire Color	Conn.	
1	Orange / White	1	Twist
2	Orange	2	I WIST
3	Green / White	3	
4	Blue	4	Twist Twist
5	Blue / White	5	Twist Twist
6	Green	6	
7	Brown / White	7	Twist
8	Brown	8	T WISC

# 2.2.4.4 USB 2.0 Cable

Flat Stainless Panel PC has one Full IP65 USB2.0 connector. Use USB2.0 cable to connect external devices such as mouse or keyboard to the Panel PC.



				1 1				a .
	Pin No.	Symbols	Color		Pin No.	Symbols	Color	1
	CN1-1	VCC	RED	$ \longleftrightarrow $	CN2-1	VCC	RED	
	CN1-2	VCC	RED	$ \longleftrightarrow $	CN3-1	VCC	RED	
	CN1-3	D-	WHITE	$ \longleftrightarrow $	CN2-2	D-	WHITE	h
Г	CN1-4	D-	WHITE	$ \longleftrightarrow $	CN3-2	D-	WHITE	]h
Н	CN1-5	D+	GREEN	$ \longleftrightarrow $	CN2-3	D+	GREEN	Ш
	CN1-6	D+	GREEN	$ \longleftrightarrow $	CN3-3	D+	GREEN	] [
	CN1-7	GND	BLACK	$ \longleftrightarrow $	CN2-4	GND	BLACK	] [
	CN1-8	GND	BLACK	$ \longleftrightarrow $	CN3-4	GND	BLACK	] [
	CN1-9	Bra	aid	$ \longleftrightarrow $	Braid co	nnect to the h	ousing	] [
Lt	twisted pair twisted pair							

# **Operating the Device**

This chapter provides detailed information on how to operate the device. If you have been using touch-screen Panel PCs before, the interface may look familiar. Sections include system settings parameters.



# **Chapter 3: Operating the Device**

In this chapter you will find instructions on how to operate the Panel PC with Hot Tab.

# **3.1 Operating System**

Flat Stainless Panel PC support several versions of Windows OS: Windows 10 IoT Enterprise, Windows Embedded 8.1 Industry Pro, Windows Embedded 8 Standard, Windows 7 Pro for Embedded Systems, and Windows Embedded Standard 7 – WS7P.



### **IMPORTANT:**

The device is shipped with the OS System according to your order. Contact us if you have any questions regarding OS settings.

# 3.2 Multi-Touch

The P-CAP touchpad supports the core gestures for Windows.

Gesture	Windows Usage	Gesture Action	Action
Tap/ Double-tap	Click / Double- click	Click or double-click	<b>Im</b>
Panning with Inertia	Scrolling	Drag one or two fingers up and down	
Selection/ Drag (left to right with one finger)	Mouse-drag/ Selection	Drag one finger left/right	
Zoom	Zoom (default to CTRL key + scroll wheel)	Move two fingers apart/ toward each other	
Rotate	No system default unless handled by Application (using WM_Gesture API)	Move two fingers in opposite directions or Use one finger to pivot around another	
Two-Finger tap	N/A - Exposed through Gesture API, used by Application discretion	Tap two fingers at the same time (where the target is the midpoint between fingers)	J. J
Press and Hold	Right-click	Press, wait for blue- ring animation to complete, then release	press of hold frelease
Flicks	Default: Pan Up/ Down/ Back, and Forward	Make quick drag gestures in the described direction	₩ ₩ ₩

<sup>\*</sup>Reference from Microsoft®

18

# 3.3 How to Enable Watchdog

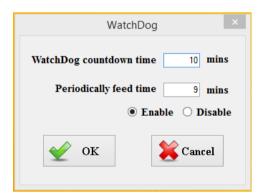
To enable Watchdog, you need to download Winmate Watchdog utility. Find more information on Watchdog in "Watchdog Guide" that you can download from Winmate Download Center or File Share. Refer to the <a href="Ch.7">Ch.7</a>, "Technical Support" for more details. To enable watchdog in Watchdog AP follow the instructions below:

1. On the right bottom side of the desktop screen, click triangle button to show hidden icons.





3. In Watchdog utility window set countdown time and periodically feed time, or disable watchdog.



### **Example:**

Every 10 min watchdog will monitor the system, in case any error occurs the system will restart automatically when the countdown time reaches 0.

Every 9 min watchdog timer will be reset to 10 min.

Settings	Description
Watchdog Countdown Time	The system automaticity restarts when this countdown time reaches zero.  Default: 10 min
Periodically Feed Time	To set a cycle time to automatically reset watchdog timer. Default: 9 min
Enable / Disable	Enable or disable watchdog. <i>Default: Enable</i>

# **AMI UEFI BIOS Setup**

BIOS Setup Utility is a program for configuration basic Input / Output system settings of the computer for optimum use. This chapter provides information on how to use BIOS setup, its functions and menu.



# **Chapter 4: AMI UEFI BIOS Setup**

BIOS Setup Utility is a program for configuration basic Input / Output system settings of the computer for optimum use. This chapter provides information on how to use BIOS setup, its functions and menu.

# 4.1 When and How to Use BIOS Setup

To enter the BIOS setup, you need to connect an external USB keyboard, press **<Del>** key when the prompt appears on the screen during start up. The prompt screen shows only few seconds, you need to press **<Del>** key quickly. If the message disappears before your respond, restart the system by turning it OFF and ON, and enter the BIOS again.



### **IMPORTANT:**

Updated BIOS version may be published after the manual released. Check the latest version of BIOS on the website.

Run BIOS setup utility for:

- Error message on screen indicates to check BIOS setup
- 2. Restoring the factory default settings.
- 3. Modifying the specific hardware specifications
- 4. Necessity to optimize specifications

# 4.2 BIOS Functions

### **BIOS Navigation Keys**

BIOS navigation keys for keyboard control are listed below.

The following keys are enabled during POST:

Key	Function
Del	Enters the BIOS setup menu.
F7	Display the boot menu. Lists all bootable devices that are connected to the system. With cursor ↑and cursor ↓and by pressing <enter>, select the device used for the boot.</enter>
Pause	Pressing the [Pause] key stops the POST. Press any other key to resume the POST.

The following Keys can be used after entering the BIOS Setup.

Key	Function
F1	General Help
F2	Previous Values
F3	Optimized Defaults
F4	Save & Exit
Esc	Exit
+/-	Change Opt.
Enter	Select or execute command
Cursor ↑	Moves to the previous item
Cursor ↓	Goes to the next item
Cursor ←	Moves to the previous item
Cursor →	Goes to the next item



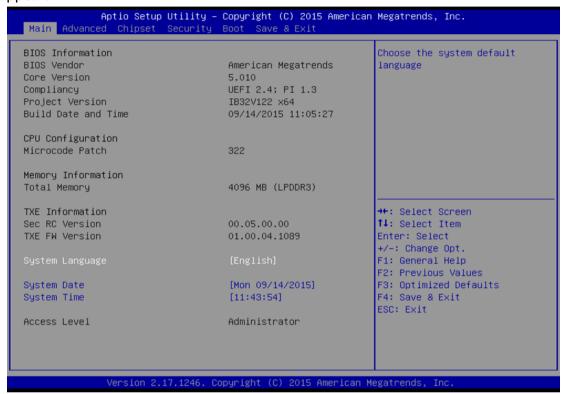
# NOTE:

You can press the F1, F2, F3, F4, -/+, and Esc keys by connecting a USB keyboard to your device.

# 4.2.1 Main Menu

When you enter BIOS setup, the first menu that appears on the screen is the main menu. It contains the system information including BIOS version, processor RC version, system language, time, and date.

Immediately after the **[DEL]** key is pressed during startup, the main BIOS setup menu appears:



BIOS Setting	Description	Setting Option	Effect
System Language	Displays the system	Adjustment of the	Set the language in
	language. [English]	language	other language. The
	is set up by default.		language in this
			device is English.
System Date/Time	This is current date	Date and time	Set the date in the
	setting. The time is	changes.	format
	maintained by the		[mm/dd/yyyy];
	battery when the		The time in the
	device is turned off.		format:
			[hh/mm/ss]
Access Level	The current user	Changes to the level	Administrator is set
	access settings	of access	up by the default

# 4.2.2 Advanced Menu

The advanced menu also uses to set configuration of the CPU and other system devices. There are sub menus on the left frame of the screen.

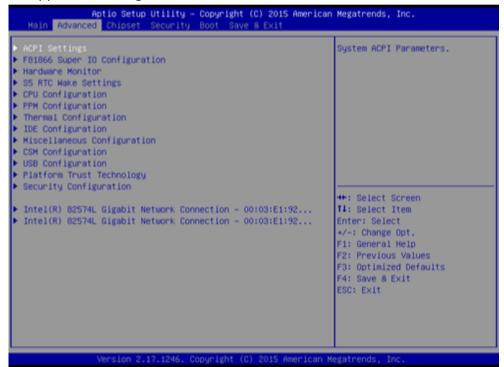


### **IMPORTANT:**

Handle advanced BIOS settings page with caution. Any changes can affect the operation of your computer.

For items marked ▶ press **<Enter>** for more options.

Advanced Configuration and Power Interface (ACPI) settings allow to control how the power switch operates. The power supply can be adjusted for power requirements. You can use the screen to select options of ACPI configuration. A description of the selected items will appear on the right side of the screen.



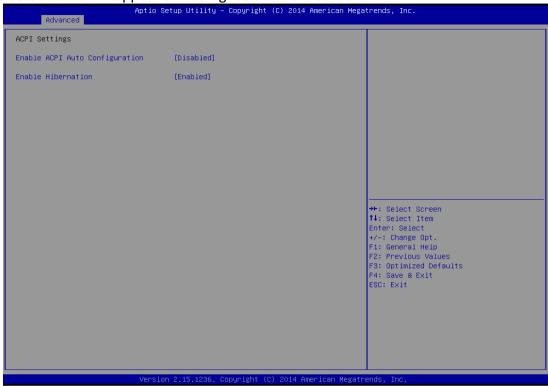
DIOC Catting	Description	Catting Oution	Eff. at
BIOS Setting	Description	Setting Option	Effect
ACPI Settings	Configures ACPI	Enter	Opens submenu
	settings		
F81866 Super IO	Configures IO	Enter	Opens submenu
Configuration	settings		
Hardware Monitor	Configures	Enter	Opens submenu
	Hardware Monitor		
	settings		
S5 RTC Wake	Configures RTC	Enter	Opens submenu
Settings	Wake parameters		
CPU Configuration	Configures CPU	Enter	Opens submenu
	settings		

PPM Configuration	Configures PPM settings	Enter	Opens submenu
Thermal	Configures Thermal	Enter	Opens submenu
Configuration	Parameters		
IDE Configuration	Configures IDE	Enter	Opens submenu
	Parameters		
Miscellaneous	Configures	Enter	Opens submenu
Configuration	Miscellaneous		
	Parameters		
CSM Configuration	Configures CSM	Enter	Opens submenu
	Parameters		
USB Configuration	Configures USB	Enter	Opens submenu
	Settings		
Platform Trust	Configures	Enter	Opens submenu
Technology	Platform Trust		
	Technology		
	parameters		
Security	Configures Security	Enter	Opens submenu
Configuration	parameters		

For items marked ▶ press **<Enter>** for more options.

#### 4.2.2.1 ACPI Settings

Advanced Configuration and Power Interface (ACPI) settings allow to control how the power switch operates. The power supply can be adjusted for power requirements. You can use the screen to select options of ACPI configuration. A description of the selected items will appear on the right side of the screen.



BIOS Setting	Description	<b>Setting Option</b>	Effect
Enable ACPI Auto	BIOS ACPI Auto	Enable/	Enables or Disables this
Configuration	Configuration	Disable	function
Enable Hibernation	Control	Enable/	Enables or Disables this
	hibernation	Disable	function

#### 4.2.2.2 F81866 Super IO Configuration

You can use the screen to select options for Super IO Configuration, and change the value of the option selected. A description of the selected item appears on the right side of the screen.

For items marked with ▶, please press **<Enter>** for more options.

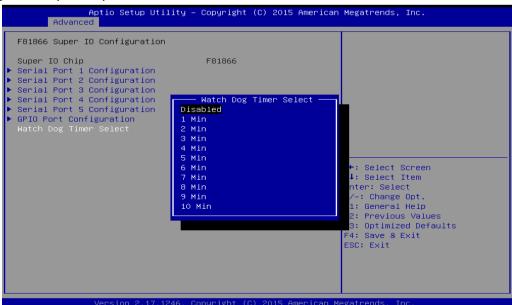
#### Serial Port 1~5

Use these items to set parameters related to serial port 1~5.



#### **Watch Dog Time Select**

You can either disable **Watch Dog Time Select**, or set up the time. Use **<Arrow>** keys to navigate and please press **<Enter>** to select the item.



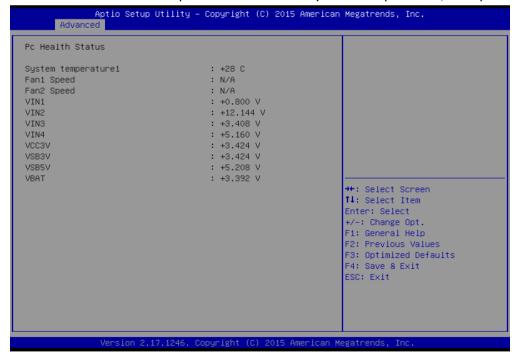
#### **GPIO Port Configuration**

You can use the screen to change GPIO Port setting. Use these items to set parameters related to **PIN3-PIN14 Control**.



#### 4.2.2.3 Hardware Monitor

You can check PC Health Status parameters such as system temperature, fan speed etc.



#### 4.2.2.4 S5 RTC Wake Settings

Wake system from S5 enables or disables system wake on alarm event. It allows you to wake up the system in a certain time.

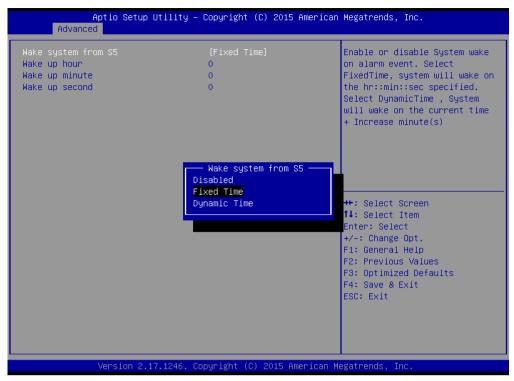


#### Wake System from S5 with fixed time setting

Select **Fixed Time** to set the system to wake on the specified time.

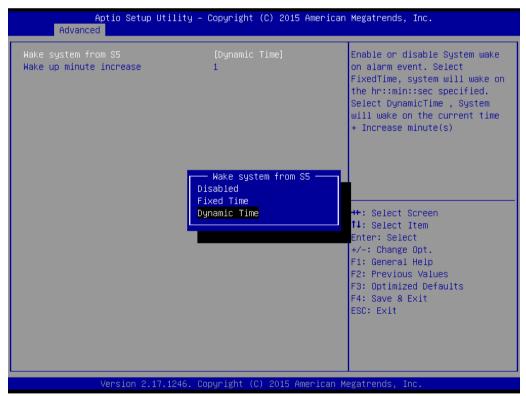
Use Navigation Keys to switch among the items: Day, Hour, Minute and Second. Type the desired value in the selected item.

**For example:** If you want the system to start up automatically at 15:30:30, the 10th day of each month, then you should enter 10, 15, 30, and 30 from top to bottom.

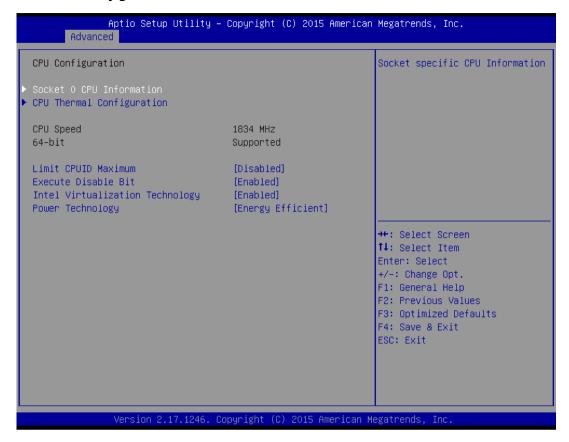


#### Wake system from S5 after dynamic time setting

Select **Dynamic Time** to set the system to wake on the current time + increase minute (s).



#### 4.2.2.5 CPU Configuration



<b>BIOS Setting</b>	Description	<b>Setting Option</b>	Effect
Socket CPU	This item contains	Enter	Open sub-menu
Information	socket specific CPU		
	information.		
CPU Thermal	Thermal control	Enter	Open sub-menu
Configuration			
Limit CPUID	Limits CPIID	Disabled/Enabled	Enable/Disable this
Maximum	Maximum		function
Execute Disable Bit	Execute Disable Bit	Disabled/Enabled	Enable/Disable this
			function
Intel Virtualization	Allows to run	Enabled/Disabled	Enable/Disable this
Technology	recent OS and		function
	applications		
Power Technology	Control the	Disabled	Disable this
	performance		function
	and power	Energy Efficient	Enable energy
	management		efficient mode
	functions of the		
	processors		

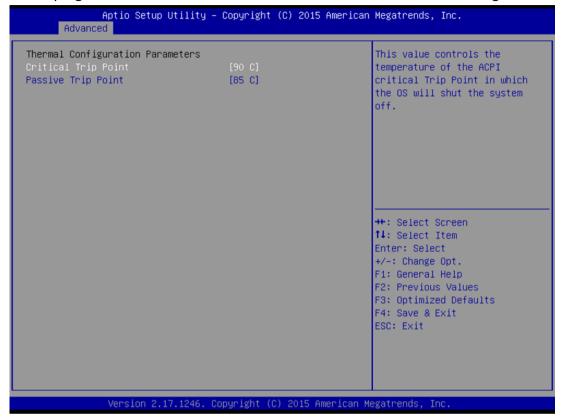
#### 4.2.2.6 PPM Configuration



BIOS Setting	Description	Setting Option	Effect
CPU C State Report	Shows CPU C State	Enabled/	Enable or Disable
	Report	Disabled	CPU C state report
			to OS
Max CPU C-State	Allows to enter	C1, C3, C6, C7,	Enable or Disable
	power-saving	Auto	CPU C Max CPU S-
	mode in order to		Sate
	save energy		

#### 4.2.2.7 Thermal Configuration

This menu allows controlling thermal settings of the computer. Refer to the descriptions on the top right side of the screen for detailed information about each setting.



BIOS Setting	Description	Setting Option	Effect
Critical Trip Point	Specifies the	90C, 87C, 85C, 79C,	Select the disable
	temperature at	71C, 63C,55C,47C,	temperature for
	which the OS will	39C, 31C, 23C, 15C	the system to shut
	shut down the		down
	system		
Passive Trip Point	Specifies the	90C, 87C, 85C, 79C,	Select the disable
	temperature at	71C, 63C,55C,47C,	temperature for
	which the OS will	39C, 31C, 23C, 15C	the system to start
	begin adjusting the		adjusting the
	processor		processor

#### 4.2.2.8 IDE Configuration

#### Aptio Setup Utility - Copyright (C) 2015 American Megatrends, Inc. Advanced Enable / Disable Serial ATA IDE Configuration SATA Speed Support [Gen2] SATA Mode [AHCI Mode] Serial—ATA Port 0 [Enabled] SATA PortO HotPlug [Disabled] Serial-ATA Port 1 [Enabled] SATA Port1 HotPlug [Disabled] SATA PortO →+: Select Screen ↑↓: Select Item SSE032GPTC0-S8 (32.0GB) Enter: Select SATA Port1 +/-: Change Opt. F1: General Help Not Present F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Version 2.17.1246. Copyright (C) 2015 American Megatrends, Inc.

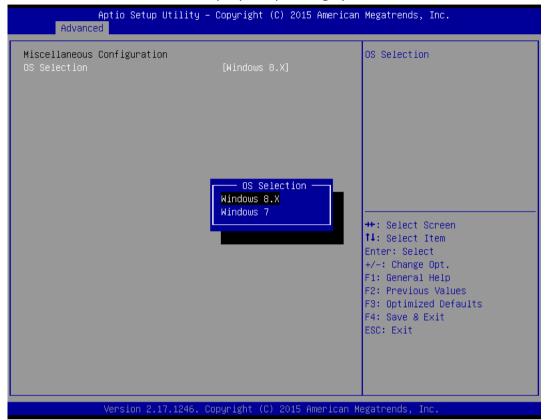
BIOS Setting	Description	<b>Setting Option</b>	Effect
Serial- ATA (SATA)	Responsible for	Enabled/	Enable or disable
	supporting chipset	Disabled	this function
	drives with SATA		
	interface.		
SATA Speed	Allows forcing the	Gen1	The maximum
Support	speed limit SATA II		speed will be
	ports standard IDE /		limited to 150 MB/s
	SATA-controller	Gen2	The maximum
	chipset.		speed will be
			limited to 300 MB/s
		Disabled	Disables manual
			configuration of
			SATA II ports (mode
			will be selected
			based on the
			specifications of
			connected drives)

SATA Mode	This option specifies the operation mode of modern IDE / SATA-controller chipset	[AHCI]	Selecting this option allows you to take full advantage of the extended host controller SATA II
		[IDE]	SATA controller will operate in a mechanism similar to a conventional IDE-controller
		[RAID]	Allows combining hard drives in RAID-arrays in order to improve the reliability of data storage, or to increase the speed.
Serial- ATA Port 0	The option turns on or off Port 0 of SATA channels of standard IDE / SATA-controller chipset.	Enabled/ Disabled	Turn on (Enabled) or turn off (Disabled) Port 0
SATA Port0 HotPlug	This feature that allows you to attach and remove a SATA Port0	Enabled/ Disabled	Enable or disable this function
Serial- ATA Port 1	The option turns on or off Port 1 of SATA channels of standard IDE / SATA-controller chipset.	Enabled/ Disabled	Turn on (Enabled) or turn off (Disabled) Port 1
SATA Port1 HotPlug	This feature that allows you to attach and remove a SATA Port1	Enabled/ Disabled	Enable or disable this function

#### 4.2.2.9 Miscellaneous Configuration

#### **OS Selection**

This item allows users to select the proper Operating System.



BIOS Setting	Description	Setting Option	Effect
Windows 8.X	Allows user to choose the proper OS.	Enter	Use Windows 8.X
Windows 7	Allows user to choose the proper OS.	Enter	Use Windows 7



#### **IMPORTANT:**

The device will be shipped with OS according to your order. BIOS OS Selection menu varies accordingly.

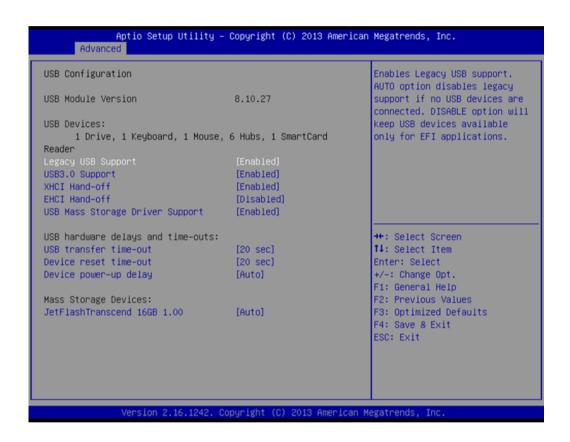
#### 4.2.2.10 CSM Configuration

#### Aptio Setup Utility – Copyright (C) 2015 American Megatrends, Inc. Advanced Enable/Disable CSM Support. Compatibility Support Module Configuration 07.76 CSM16 Module Version [Upon Request] GateA20 Active [Force BIOS] Option ROM Messages Boot option filter [Legacy only] Option ROM execution ++: Select Screen ↑↓: Select Item Network [Legacy] Storage [Legacy] Enter: Select Video [Legacy] +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults Other PCI devices [UEFI] F4: Save & Exit ESC: Exit Version 2.17.1246. Copyright (C) 2015 American Megatrends,

BIOS Setting	Description	Setting Option	Effect
CSM Support	The Compatibility	Enabled/	Enable or disable
	Support Module (CSM)	Disabled	the Compatibility
	is a component of the		Support Module
	UEFI firmware that		
	provides legacy BIOS		
	compatibility by		
	emulating a BIOS		
	environment, allowing		
	legacy operating		
	systems and some		
	option ROMs that do		
	not support UEFI to still		
	be used.		
GetaA20 Active	Activate GetaA20	Upon Request	Enable or disable
			this function
Option ROM	Receiving ROM	Force BIOS	Set ROM messages
Messages	Messages Settings		parameters
Network	Specifies which	UEFI	Only UEFI option
	Network option ROM is		ROMs are booted
	booted	Legacy	
Storage	Specifies which Storage	UEFI	Only UEFI option
	option ROM is booted		ROMs are booted
		Legacy	Only Legacy option
			ROMs are booted

Video	Specifies which Video option ROM	UEFI	Only UEFI option
	is booted		ROMs are booted
		Legacy	Only Legacy option
			ROMs are booted
Other PCI	Specifies which option ROM is	UEFI	Only UEFI option
Devices	booted for devices other than the		ROMs are booted
	network, storage or video	Legacy	Only Legacy option
			ROMs are booted

#### 4.2.2.11 USB Configuration



BIOS Setting	Description	Setting Option	Effect
Legacy USB Support	User can enable or	Disable	Will keep USB
	disable USB port.		devices available
			only for EFI
			applications.
		Enable	Enable all the USB
			devices
USB 3.0 Support	User can enable or	Enable	Enable USB 3.0 is
	disable USB 3.0		enable
	(XHCI) controller support.	Disable	USB 3.0 is disable

XHCI Hand-off	This is a workaround for OSs without XHCI hand-	Disable	Disables this function
	off support.	Enable	Enables this function
EHCI Hand-off	This is a	Disable	Disables this
	workaround for OSs		function
	without ECHI hand-	Enable	Enables this
	off support.		function
USB mass storage	User can Enable or	Disable	Disables this
driver support	disable USB mass		function
	storage driver	Enable	Enables this
	support.		function
USB Transfer time-	The time-out value	1 Sec	Depends on the
out	for control, bulk,	5 Sec	time-out value
	and interrupt	10 Sec	
	transfers.	20 Sec	
Device Reset time-	USB mass storage	10 Sec	Depends on the
out	device start unit	20 Sec	time-out value
	command time-	30 Sec	
	out.	40 Sec	
Device power-up	Maximum time the	Auto	Uses default value:
delay	device will take		for a root port it is
	before it properly		100 ms, for a Hub
	reports itself to the		port the delay is
	host controller.		taken from Hub
			descriptor

#### 4.2.2.12 Platform Trust Technology



BIOS Setting	Description	Setting Option	Effect
fTPM	Trusted Platform	Enabled/Disabled	Enables or disables
	Module parameters		this function

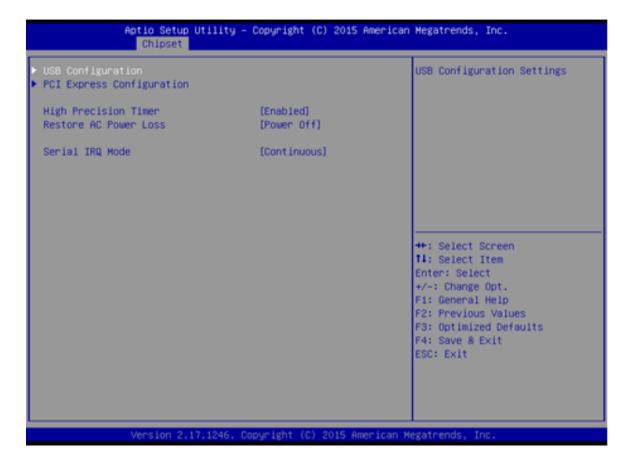
#### 4.2.2.13 Security Configuration



BIOS Setting	Description	Setting Option	Effect
TXE	Trusted Execution	Enabled/Disabled	Enables or disables
	Technology		this function
	parameters		
TXE HMRFPO	TXE HMRFPO	Enabled/Disabled	Enables or disables
	parameters		this function
TXE Firmware	TXE Firmware	Enabled/Disabled	Enables or disables
Update	Update parameters		this function
TXE EOP Message	TXE EOP Message	Enabled/Disabled	Enables or disables
	parameters		this function
Intel <sup>®</sup> AT	Intel ® AT	Enabled/Disabled	Enables or disables
	parameters		this function
Intel ® AT Platform	Intel ® AT Platform	Enabled/Disabled	Enables or disables
PBA	PBA parameters		this function

# 4.2.3 Chipset Menu

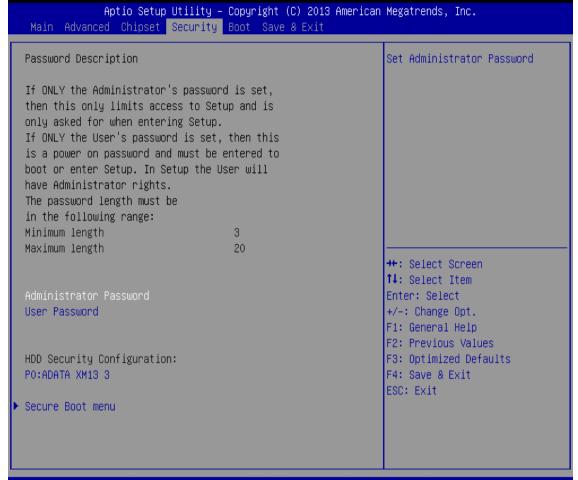
For items marked with ▶, please press **<Enter>** for more options.



BIOS Setting	Description	Setting Option	Effect
High Precious	Allow to set up	Enabled/	Enables/Disables
Timer	High Precious	Disabled	this function
	Timer settings		
Restore AC Power	This function allows	Power on/	Boot automatically
Loss	to set up booting	Power off	after a power
	options after a		failure
	power failure		
Serial IRQ Mode	When working with	Continuous	Allow user to set up
	personal computer		desired IRQ Mode
	hardware, installing		
	and removing		
	devices, the system		
	relies on interrupt		
	requests. Interrupt		
	request		

# 4.2.4 Security Menu

In the Security menu, users can set administrator password, user password, and HDD security configuration.

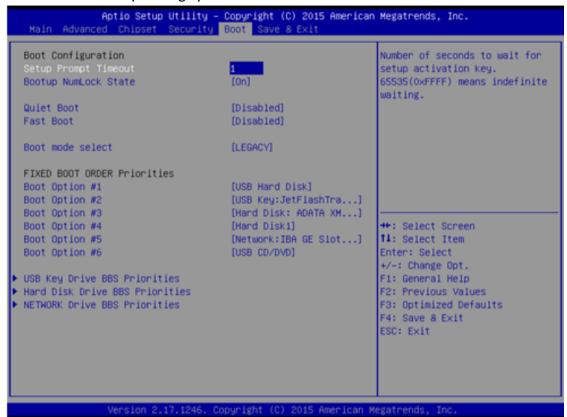


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<b>BIOS Setting</b>	Description	<b>Setting Option</b>	Effect
Administrator	Displays whether	Enter	Enter password
Password	or not an		
	administrator		
	password has		
	been set.		
User Password	Display whether	Enter	Enter password
	or not a user		
	Password has		
	been set.		

# 4.2.5 Boot Configuration

The Boot menu sets the sequence of the devices to be searched for the operating system. The bootable devices will be automatically detected during POST and shown here, allowing you to set the sequence that the BIOS uses to look for a boot device from which to load the operating system.



<b>BIOS Setting</b>	Description	<b>Setting Option</b>	Effect
Setup Prompt Timeout	Allows user to configure the	Enter	Set the prompt timeout
	number of seconds		
	to stay in BIOS setup prompt		
	screen.		
Boot NumLock	Enables or disables NumLock feature	On	Remains On
State	on the numeric		
	keypad of the	Off	Remains OFF
	keyboard after the		
	POST (Default: On).		
Quite Boot	Determines if POST	Disabled	Disables this
	message or OEM		function
	logo (default =	Enabled	Enables this
	Black background) is displayed.		function

IP65 Flat Stainless Panel PC 47

Fast Boot Enables or disables Fast Boot to	Disabled	Disables this function	
	shorten the OS boot process. (Default: Disabled).	Enabled	Enables this function
Boot Mode Select	Specifies which mode will be used	Legacy	Only Legacy option is booted
	for booting	UEFI	Only UEFI option is booted
Boot Option #1~#6	Specifies the overall boot order from the available devices	Ex: Boot Option#1 (hard drive)	Hard drive as the first priority
USB Key Drive BBS Priorities	USB Key Drive BBS Priorities	Enter	Open sub-menu
Hard Disk Drive BBS Priorities	Hard Disk Drive BBS Priorities	Enter	Open sub-menu
Network Drive BBS Priorities	Network Drive BBS Priorities	Enter	Open sub-menu

# 4.2.6 Save & Exit

The Exit menu displays a way how to exit BIOS Setup utility. After finishing your settings, you must save and exit for changes to be applied.



<b>BIOS Setting</b>	Description	Setting Option	Effect
Save Changes and Exit	This saves the changes to the CMOS and exits the BIOS Setup program.	Enter <yes></yes>	Save changes
Discard Changes and Exit	This exits the BIOS Setup without saving the changes made in BIOS Setup to the CMOS.	Enter <yes> Enter <no></no></yes>	Saves the changes  Return to the BIOS Setup Main Menu
Save Changes and Reset	Reset the system after saving the	Enter <yes></yes>	Saves the changes
	changes.	Enter <no></no>	Return to the BIOS Setup Main Menu

Discard Changes and Reset	Reset system setup without saving any	Enter <yes> Saves the changes</yes>	Saves the changes
	changes	Enter <no></no>	Return to the BIOS Setup Main Menu
Save Changes	Save changes done so far to any of the	Enter <yes></yes>	Saves the changes
	setup options.	Enter <no></no>	Return to the BIOS Setup Main Menu
Discard Changes	Discard changes done so far to any	Enter <yes></yes>	Saves the changes
	of the setup options.	Enter <no></no>	Return to the BIOS Setup Main Menu
Restore Default	Restore/load default values for	Enter <yes></yes>	Saves the changes
	all the setup options.	Enter <no></no>	Return to the BIOS Setup Main Menu
Save as User Defaults	Save the changes done so far as User	Enter <yes></yes>	Saves the changes
defaults.	defaults.	Enter <no></no>	Return to the BIOS Setup Main Menu
Restore User Defaults		Enter <yes></yes>	Saves the changes
	setup options.	Enter <no></no>	Return to the BIOS Setup Main Menu

#### 4.3 Using Recovery Wizard to Restore Computer

The Panel PC has a dedicate recovery partition stored on the hard drive of the PC to enable quick one-key recovery process. This partition occupies about 11GB of the storage space, and comes built-in to the PC.



#### Note:

Before starting the recovery process, make sure to backup all user data. The data will be lost after the recovery process.

To enable quick one-key recovery procedure:

- Plug-in the AC adapter to Bay Trail series computer. Make sure the computer stays plugged in to power source during the recovery process.
- Turn on the computer, and when the boot screen shows up, press the **F6** to initiate the Recovery Wizard.
- The following screen shows the Recovery Wizard. Click **Recovery** button to continue.



A warning message about data loss will show up. Make sure the data is backed up before recovery, and click **Yes** to continue.



Wait the recovery process to complete. During the recovery process, a command prompt will show up to indicate the percent of recovery process complete. The system will restart automatically after recovery completed.



# **Driver Installation**

This chapter describes how to install all necessary drivers.

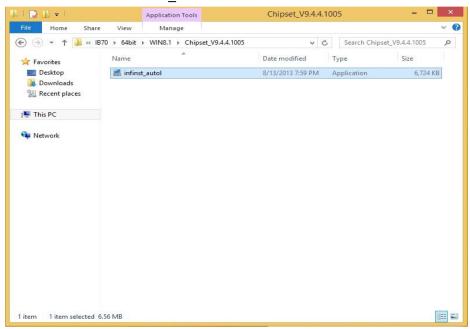
5

# **Chapter 5: Driver Installation**

This chapter provides guideline to driver installations.

# **5.1 Installing Chipset Driver**

**Step 1** Insert the CD that comes with the motherboard. Open the file document "Chipset Driver" and click "infinst auto.exe" to install driver.



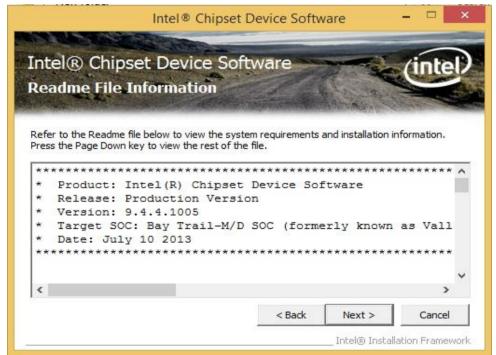
Step 2 Click Next to continue.



**Step 3** Click **Yes** to agree the license terms.



**Step 4** Click **Next** to install the driver.



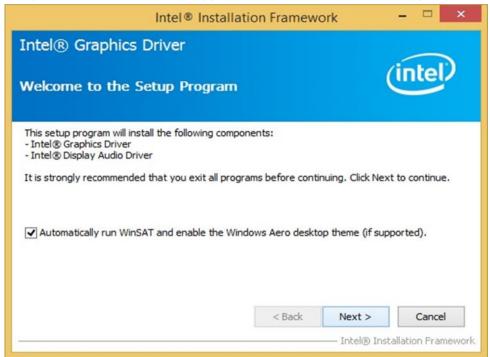
**Step 5** Software setup progress window will appear, click **Next** to continue.

Step 6 Click "Yes, I want to restart this computer now" to finish the installation.

## 5.2 Installing Graphics Driver

**Step 1** Insert the CD that comes with the motherboard. Open the file document **"Graphics Driver"** and click **Setup** to execute the setup.

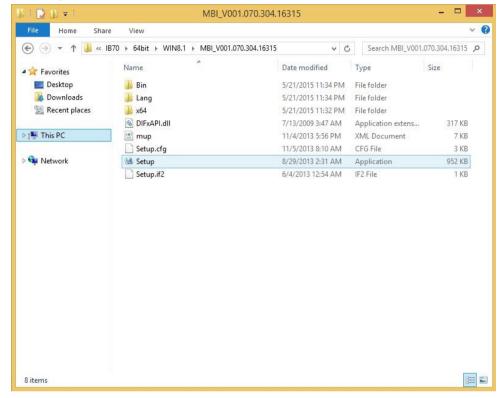
**Step 2** Setup Welcome Window will appear, click **Next** to continue the process.



- **Step 3** Carefully read the license terms and click **Yes** to agree.
- Step 4 Check Readme file information, and click Next to install driver.
- Step 5 Click Next to continue.
- **Step 6** Windows Security window will appear, click "Install this driver software anyway" to continue.
- **Step 7** Setup Progress window will appear, click **Next** to continue the installation.
- **Step 8** Setup is complete, click "Yes, I want to restart this computer now" to finish the installation and restart the computer.

# 5.3 Installing Intel Sideband Fabric Device (Intel MBI) Driver (Windows 8)

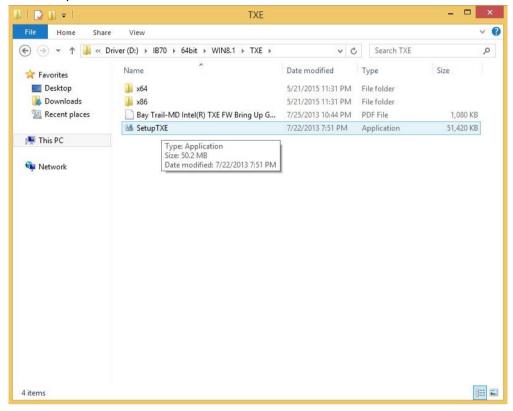
**Step 1** Insert the CD that comes with the motherboard. Open the file document "MBI" and click "Setup.exe" to install the driver.



- **Step 2** Welcome to the setup program window will appear, click **Next** to start the installation.
- **Step 3** Carefully read the License Agreement terms and click **Yes** to agree.
- **Step 4** Setup progress will appear, please wait for the operations to be performed, then click **Next** to continue.
- **Step 5** The installation is complete, click "**Yes, I want to restart this computer now**" to finish and restart the computer.

# 5.4 Installing Intel Trusted Engine Interface (Intel TXE) Driver

**Step 1** Insert the CD that comes with the motherboard. Open the file document "TXE" and click "Setup TXE.exe" to install the driver.



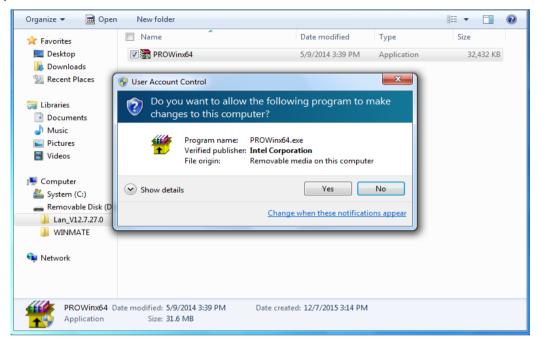
- **Step 2** Welcome to the setup program window will appear, click **Next** to start the installation.
- Step 3 Carefully read the license terms and click Yes to agree.
- **Step 4** Confirmation window will appear, click **Next** to continue the driver installation.
- **Step 5** Please wait while the product is being installed.
- **Step 6** The installation is complete, click **Finish** to complete the installation and restart the computer.

## **5.5 Installing Intel Network Connections**

User must confirm the type of operating system is being used before installing Intel Network Connections. Follow the steps below to complete the installation.

Step 1 Click "PROWin64.exe"

Step 2 Click Yes to start the installation.



**Step 3** Welcome window will appear, click **Next** to install the driver.

Step 4 In the program maintenance window you will see two options available.

"Remove" is to remove Intel Networks Connections from your computer, and "Modify" is to make any changes. Choose **Modify** to continue.

Step 5 In the Setup Options window choose "Intel® PRO Set for Windows® Device Manger", "Intel® Network Connections SNMP Agent" and "Advanced Network Services".

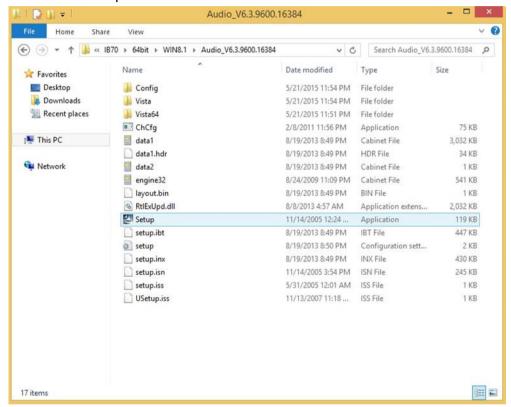
**Step 6** The wizard is ready to begin installation, click **Install** to continue.

**Step 7** Install wizard completed, click **Finish** to complete the installation.

#### 5.6 Installing Audio Driver

The ALC886 series are high-performance 7.1+2 channel high definition audio codecs that provide ten DAC channels for simultaneous support of 7.1 sound playback, plus 2 channels of independent stereo sound output (multiple streaming) through the front panel stereo outputs. The series integrates two stereo ADCs that can support a stereo microphone, and feature Acoustic Echo Cancellation (AEC), Beam Forming (BF), and Noise Suppression (NS) technology.

**Step 1** Insert the CD that comes with the motherboard. Open the file document "Audio Driver" and click "Setup.exe" to install the driver.



- **Step 2** Please wait while the InstalShield Wizard prepares the setup.
- **Step 3** Welcome window will appear, click **Next** to install the driver.
- Step 4 It might take some time to configure new software installation. Please wait.
- **Step 5** Windows security will appear, click **Install** to install the audio driver.
- **Step 6** The installation is complete, select **"Yes, I want to restart my computer now"**, and click **Finish** to complete the installation.

## **Mounting Solutions**

This chapter provides step-by-step mounting guide for all available mounting options.



## **Chapter 6: Mounting Solutions**

This chapter provides mounting guide for all available mounting options. Pay attention to cautions and warning to avoid any damages.



#### **WARNING! / AVERTISSEMENT!**

Follow mounting instructions and use recommended mounting hardware to avoid the risk of injury.

Suivez les instructions de montage et d'utilisation recommandé le matériel de montage pour éviter le risque de blessure.

### **6.1 Cable Mounting Considerations**

For a nice look and safe installation, make sure cables are neatly hidden behind the HMI device. Refer to Chapter 2, section 2.1 for the cable installation instruction.



#### **WARNING! / AVERTISSEMENT!**

Observe all local installation requirements for connection cable type and protection level.

Suivre tous les règlements locaux d'installations, de câblage et niveaux de protection.



#### WARNING! / AVERTISSEMENT!

Turn off the device and disconnect other peripherals before installation. Éteindre l'appareil et débrancher tous les périphériques avant l'installation.



#### **ALTERNATING CURRENT / MISE À LE TERRE!**

To prevent electrical shock, the Safety Ground location on the rear must be bonded to the local earth ground through a minimum 12 AWG wire as short as possible

Pour éviter les chocs électriques, l'emplacement de la prise terre à l'arrière doit être lié à terre locale, à travers un 12 AWG minimum et aussi court que possible.

### **6.2 Safety Precautions**

Observe the following common safety precautions before installing any electronic device:

- Use separate, non-intersecting paths to route power and networking wires. If power wiring and device wiring paths must be crossed make sure the wires are perpendicular at the intersection point.
- Keep the wires separated according to the interface. Wires that share similar electrical characteristics must be bundled together.
- Do not bundle input wiring with output wiring. Keep them separate. When necessary, it is strongly advised that you label wiring to all devices in the system.

### **6.3 Mounting Guide**

This Panel PC comes with different mounting options suitable for most of the industrial and commercial applications.

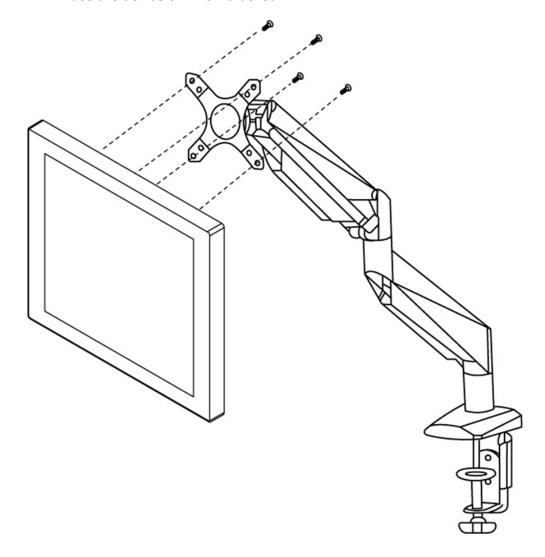
#### 6.3.1 VESA Mount

This Panel PC has VESA mount holes on the rear side. Follow instructions below to mount the unit with VESA Mount bracket (not supplied by Winmate).

Size	<b>VESA Plate Dimensions</b>	Screw hole diameter
15"	100 x 100 mm	VESA M4x5 mm

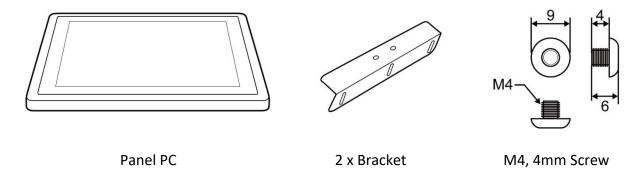
#### **Mounting Steps:**

- 1. Screw VESA bracket to the fixture (ex. swing arm) with four VESA screws.
- 2. Place the device on VESA bracket.



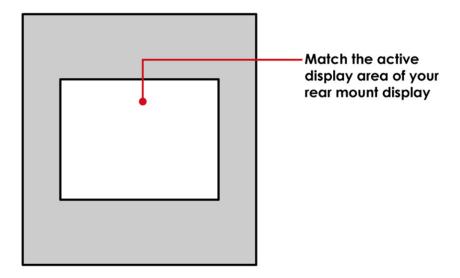
### 6.3.2 Rear Mount

Before you start installing the rear mount, be sure that you have the following components:

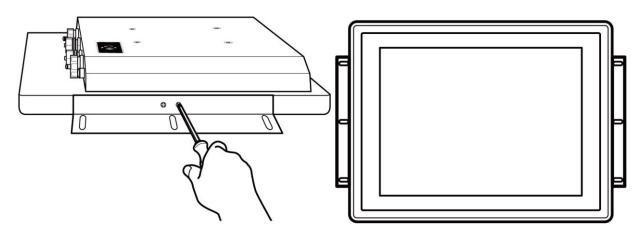


#### To install the rear mount, perform the following:

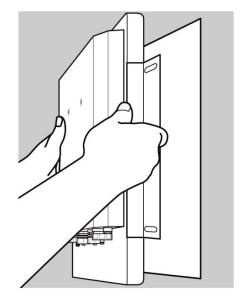
1. Prepare a customized fixture for Panel PC.

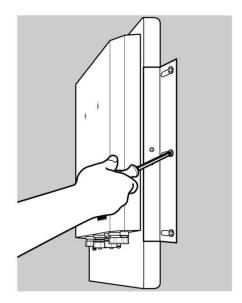


2. Screw the brackets on both sides of your device.

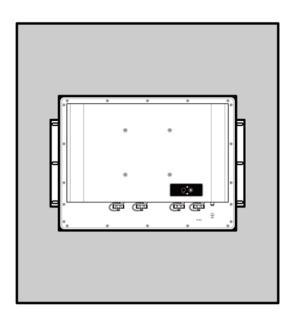


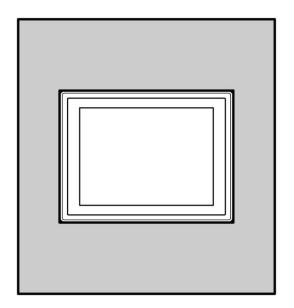
3. Secure the device from the back side first, so the outer frame can be fully covered to ensure the safety of your device.





4. Make sure your screws are tight and on the right position.





## **Technical Support**

This chapter includes directory to Winmate technical support.



## **Chapter 7: Technical Support**

This chapter includes technical support documents and software developing kit (SDK). If any problem occurs fill in <u>problem report form</u> enclosed and immediately contact us.

### 7.1 Software Developer Support

Winmate provides the following SDK and Utilities for the IP65 Flat Stainless Panel PC

Item	File Type	Description
1	SDK	Watchdog SDK
2	Utility	Watchdog Utility

To find the Drivers and SDK, please refer to the Driver CD that comes in the package or contact us. Also, you can download drivers from Winmate Download Center or Winmate File Share.

#### 7.1.1 Winmate Download Center

Go to <a href="http://www.winmate.com.tw/">http://www.winmate.com.tw/</a> > Support > Download Center > Full IP65 Stainless PPC > IP65 Flat PCAP Series — Bay Trail

Or follow the link:

http://www.winmate.com.tw/DownCenter/DownLoadCenter.asp?DownType=4302

#### 7.1.2 Winmate File Share

Go to <a href="http://www.winmate.com.tw/">http://www.winmate.com.tw/</a> > Support > Partner Portal > Public Documents > Panel PC > Stainless Series > IP65 Flat P-CAP Series > IB32

Or follow the link: https://winmate.box.com/v/Flat-Stainless-PCAP-PPC-IB32

## 7.2 Problem Report Form

Customer name:		
Company:		
Tel.:	Fax:	
E-mail:	Date:	
Product Serial Number:		
Problem Description: Please describe	e the problem as cl	early as possible. Detailed
description of the occurred problem		
problem as soon as possible.		

## **Product Specifications**

This section includes product specifications.



# **Appendix A: Product Specifications**

## **Hardware Specifications**

	Model Name	
	R15IB3S-65A1FTP	
Display		
Size	15"	
Resolution	1024 x 768	
Brightness	400 <i>cd/m</i> <sup>2</sup> (typ.)	
Contrast Ratio	700 : 1 (typ.)	
Viewing Angle	-80~80(H);-60~80(V)	
Max Colors	16.2M	
System		
Processor	Intel® Celeron® Bay Trail-M N2930 1.83 GHz	
BIOS	AMI 16Mbit Flash	
System Chipset	Intel® Atom™ SoC Integrate	
System Memory	1 x SO-DIMM, Default 4GB, max. 8GB DDR3L 1600	
Storage	Default 64GB	
Graphic Chipset	Integrated HD Graphics	
Audio	Built in ALC886 HD Audio Codec	
SATA	1 x SATA II	
Expansion Slot	1 x Mini PCle (for SATA SSD), 1 x Mini PCle (for wireless module)	
Power Input	DC-IN (Lockable, Power Jack)	
Security	Trusted Platform Module (TPM 1.2)	
Input/ Output Connectors		
Ethernet LAN	1 x RJ45 - 10/100/1000 Mbps	
СОМ	1 x RS232	
USB	2 x USB Type-A Receptacle	
Power	1 x 12VDC	

Mechanical Specification		
Dimensions	396 x 310 x 49 mm	
Cooling System	Fanless	
Mounting	VESA Mount, Rear Mount	
Environmental Consideration		
Operating Temperature	-20°C to +60°C	
Operating Humidity	30% to 90% (non-condensing)	
IP Rating	Full IP65	
Power Specifications		
Power Input	12V DC IN (Lockable Power Jack)	
Power Consumption	25W (typ.) *Max. backlight & high CPU load	
Standards and Certification		
Certification	CE, FCC, RoHs	

## Software Support – Drivers

Item	Driver	Windows 7	Windows 8	Windows 10
1	Chipset Driver	abla		$\square$
2	Graphics Driver	abla		
3	Audio Driver	abla	abla	
4	Intel Sideband Fabric Device (Intel MBI) Driver	$\boxtimes$		$\square$
5	Intel Trusted Engine Interface (Intel TXE) Driver			
6	USB 3.0 Driver	abla	$\boxtimes$	$\boxtimes$
7	Watchdog Driver	$ \overline{\checkmark} $	$\overline{\mathbf{Z}}$	$\square$

### **Software Support- SDK**

Item	File Type	Description
1	Watchdog SDK & AP	Watchdog SDK and AP

## **Ordering Information**

This section includes product specifications.



## **Appendix B: Ordering Information**

IP65 Flat Stainless Panel PC available for ordering in the following configurations.

	SBC		Panel PC
RAM	SODIMM DDR3 L Max 8GB	OS	Windows 10 IoT Enterprise Windows Embedded 8.1 Industry Pro Windows Embedded 8 Standard Windows Embedded 7 Standard
Storage	Mini PCle SSD	Touch	Projective Capacitive Touch Resistive Touch



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